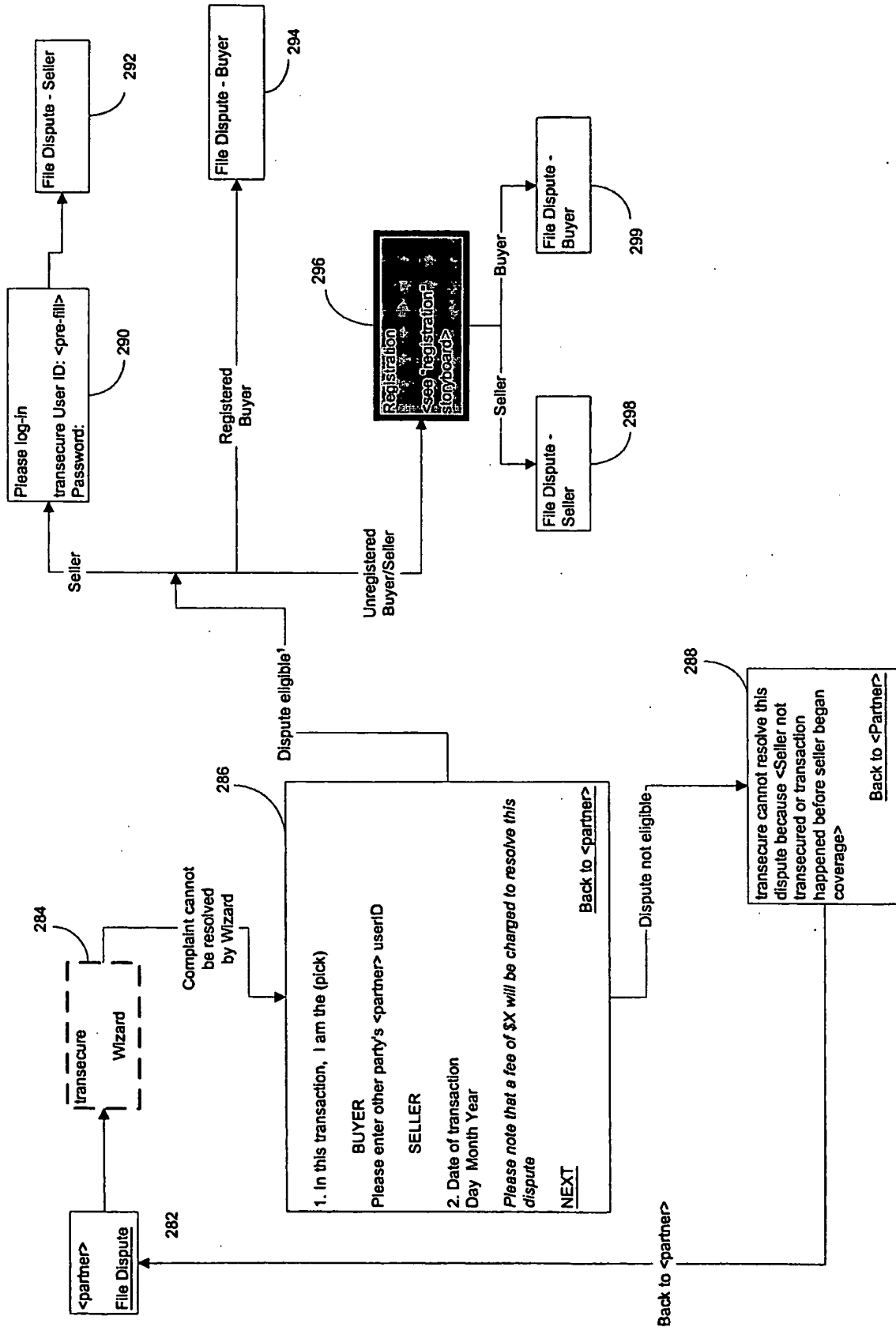


Complaint Filing Pre-Screen - Storyboard

Draft 12-17-99



Functionality to be implemented in V2.0

Dispute eligible if seller registered with transecure and transaction occurred after seller began coverage

FIG. 6